### BORDERS 5



**Iridium Openport Airtime Agreement** This form is used to register and activate your Iridium Satellite Equipment and SIM Card for service with Geoborders Satellite LTD, 3 More London Riverside - SE1 2RE London UK, company number 07074848 or with one of our registered branch. (Please fill in Sections A, B, C, D, E, F, G, H and Payment section on the following page)

SECTIO					Account	
Subscriber/Contact Name:				number:		
Subscribi	ng Compai	ny Name: (if	applicable)			
Address:				1		
City:				State/Province	:	
Postal/Zi	ip Code:			Country:		
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Billing Rep Billing Rep	o. Name: o. Company:	ling Repre	esentative (Rep.	) Details 🖵 Sar	ne as Subscriber/Contact	
Billing Rep City:	o. Address:			State/Province:		
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# GEO BORDERS



### SECTION "E" Fill out the section that applies to your installation type

### Fill in case of Vessel Installation (all details are required)

Vessel Name:	Vessel Application Type: (choose one)			
Flag:				
Radio Call Sign:	Commercial	Leisure	Military/Government	
MMSI:	<ul> <li>Bulk Carrier</li> <li>Dry Cargo</li> </ul>	Sail Boat/Yacht Power	Government Homeland	
<b>IMO Registration No.:</b> (required for commercial and military/government vessels	Fishing	Boat/Yacht: If <80 ft (24 m): Cruiser Houseboat Sportfishing Trawler d	Security Emergency Mgmt Scientific Research Military NGO	
and yachts over 500 GT) Vessel Length: (required for leisure vessels)	□ Inland Waterways □ Non-ship			
Vessel AAIC:	Structure			
Vessel Registry Port:	<ul> <li>Offshore</li> <li>Passenger</li> </ul>			
Vessel Home Port:	<ul> <li>Tankers</li> <li>Miscellaneous</li> </ul>	-		
Vessel Tonnage:				
Persons on board:	_			
Vessel Built year:				
Self Propelled?				
Sea-Going? 🛛 YES 🗅 NO				

#### Fill in case of Vehicle/Land Installation **Country of Registration:** Vehicle/Land Application Type: (include state/province if U.S.A. or Canada) Vehicle Make: Commercial Military/Government (if applicable) Mining Government **Vehicle Model:** Oil & Gas (if applicable) Homeland Security □ Satellite News Vehicle Plate or registration Number: Emergency Services Gathering (if applicable) Other Location Address\*: Other Military □NGO DOTHER Lat\*: Long\*: (\*only for Land fixed installations)

### SECTION "F" System Support Contact (individual responsible for system)

Name:

Phone No.:

E-mail:

### Title: 🛛 Owner 🖵 Fleet Manager 🖵 IT Manager 🖵 Captain 🖵 Other:

### Optional: (to be completed by subscribers and subscribing companies only)

I allow the "System Support Contact" listed to serve as an Authorized Representative, with permission to act on the subscriber's or subscribing company's behalf with respect to the account, with permission to receive account information and make changes to the account.

# **GEOBORDERS**



### SECTION "G" Invoice Type (applicable to fleet accounts only)

□ Single Invoice (all systems) □ Individual Invoices per System

SECTION "H" Authorized Representatives (to authorize additional representatives for this account, submit the "Additional Authorized Representatives Form")				
1. Primary: Same as Billing Rep.	Fleet-wide System only	2. Primary: Same as Billing Rep.	Fleet-wide System only	
Name:		Name:		
E-mail:		E-mail:		
Phone No.:		Phone No.:		
Title:		Title:		

**Authorized Representatives Permissions**: Authorized Representatives listed on this form have permission to act on the subscriber's or subscribing company's behalf with respect to the account, with permission to receive account information and make changes to the account. Such activities may include:

• Request changes in subscription plans

• Act on billing matters

Request service suspension

- Request information regarding billing and usage details
- Request password for GEOBORDERS Self-Care portal
- Request termination of contract
- Request / Modify data usage monitoring alert

### SECTION "I" Usage ALERTS

- We can notify or suspend if a service uses more than a specified amount of airtime (MBs or Minutes) per month. If you would like to use this service, please specify the amount of MBs and or Minutes at which you would like to be alerted. (Please note: the limits you write on this form are initial limits, you can change them on our Selfcare portal)
- This service is offered to assist with usage control, however if because of system failure or any or any other reason outside of
  our control a report is not generated or not received, all usage generated will be invoiced and due of payment as per our terms
  and conditions.
- We recommend customers on an allowance plan should set the monitor/advice at or before the allowance plan level
- **PLEASE NOTE:** if either SUSPEND LIMIT are reached the whole service is suspended not just the voice or data service that triggered the suspension
- Services that are suspended in a month do not get automatically unsuspended, you will need to email the activation team at activations@geoborders.com to request unsuspension

MONITOR/ADVICE	MB:	Minutes:	l
AUTO SUSPEND	MB:	Minutes:	]
EMAIL ADDRESS			



## BORDERS



### **GEOBORDERS SATELLITE LTD – MSS (Mobile Satellite Services) Terms and Conditions**

Introduction: These term and conditions govern the relationship between Geoborders Satellite Ltd (Geoborders) and the Subscriber and are the basis of the provision of Services by Geoborders.

1| Definitions: In these conditions of contract the following expressions will have the following

- GEOBORDERS shall mean Geoborders Satellite Ltd whose registered office is: 3 a) More London Riverside, London SE1 2RE, United Kingdom, b)
- SUBSCRIBER will be any company, partnership, practice or person purchasing Services directly or indirectly through Geoborders as identified on the front of this document
- c) d)
- document. CONTRACT shall mean this Contract. SERVICES shall mean the Service identified in the previous section of this Contract. INVOICE shall mean the sales invoice as issued by Geoborders. DEFAULT shall mean the failure of the Subscriber to materially perform or observe any term hereunder, which failure has not been cured within thirty (30) days of receipts of written notice from Geoborders. NETWORK means the Satellite or terrestrial system that provide the Service. SIM means Subscriber Identity Module. INITIAL CONTRACT DURATION shall mean the first period of a Contract with the Subscriber prior to any conquest. e) f)
- g) h) i)
- Subscriber prior to any renewals. MINIMUM PERIOD shall mean the initial contract duration and/or any period as j) detailed in pervious sections

2] Availability Of Limited Service: Service is generally available to satellite terminals equipped for this service when within the satellite footprint. Service is furnished to Customer or Customer's authorized user. A telephone number may not appear in more than one terminal. Customer has no property right in such number. Geoborders reserves the right to assign, designate, or change such number, when, in its sole discretion, such action is reasonably necessary in the conduct of the interview.

3] Geoborders Service: Customer has contracted to have Geoborders Satellite Ltd, 1A Pope Street, London, SEI 3PR, UK provide the service under the terms detailed on the front page of this Agreement at Section II. Basic Inmarsat Service is provided via the global Inmarsat Phone network. Some Inmarsat Services are provided through resale agreements with registered Service Partners. Globalstar service is provided through stations operated by and roaming agreements of Globalstar. Iridium service is provided through stations operated by and roaming Service Partners and Service Providers.

Customer agrees to remain as a subscriber of the service for a period of one year from the date of service activation, and furthermore, agrees to pay any applicable activation, monthly service, service usage fees and any applicable taxes thereon. Geoborders reserves the right to change rates at anytime

Al Data Transmission Use & Dropped Calls: Due to the technical nature of data setups and the inherent sophistication of data transmission through a variety of operating systems, Geoborders makes no representation as to the success of data calls through the system. Customer agrees that all data call attempts regardless of ultimate successful transmission and Customer agrees that all data call attempts regardless or ultimate successful transmission and termination will be paid for and no credits will be given in the event of dispute of this nature. Along with potential incorrect use (i.e.: next to a building/obstruction), the Iridium system (a low earth orbiting satellite constellation) has inherent flaws and anomalies that can create dropped calls of either voice or data nature. Dropped calls will not be credited. Geoborders can provide data setup technical support beyond the normal provided setup instructions at an additional data setup.

data setup technical support beyond the normal provided setup instructions at an additional charge. Please consult with a sales representative for more details. **51** Early terminations: Early terminations during the first year of service are subject to a US\$250.00 cancellation fee. Customer may renew for successive one (1) year service periods at the same terms and conditions contained herein. Notice of termination should be made in writing to the 'Geoborders Customer Care Department at: Viale B. Bisagno, 2 – 16129 Genova - ITALY'' no less than thirty (30) days prior to the expiration of any term of this Agreement. This Service Agreement cannot be assigned without the written consent of Geoborders. Geoborders reserves the right to terminate this Contract at any time during the contract period. **61 Invoicing and Guarantee of Payment of Services:** GEOBORDERS or Assignee will invoice customer monthly. This bill is due and payable upon receipt. Monthly recurring charges are billed monthly in advance. Customer understands that they are responsible for all air time charges, including but not limited to direct airtime, long distance and roaming charges (if applicable), and

apply. See Airtime Plans for details. Please allow two business (working) days to process.

charges for any Customer-elected, value-added services (when available). Payment must be made in U.S. Dollars. Customer requests for direct billing are subject to credit approval and may be subject to required deposits and/or direct payment by credit card or a guarantee rized against a valid accepted credit card.

authorized against a valid accepted credit card. **7| Taxes:** The price of the service does not include sales, usage, excise, ad valorem, property or any other taxes now or hereafter imposed, directly or indirectly, by any governmental authority or agency with respect to the Service. Customer shall pay such taxes directly or reimburse Geoborders for any such taxes. **8| Deposits:** Mobile Satellite services are granted subject to credit approval by Geoborders. Geoborders requires the establishment of credit or the ability to pay invoices according to the established terms. Deposits may be required for Non-UK citizens or customers who do not have established credit. Customers will be advised prior to service activation if a deposit is required. Deposits will be refunded at service or contract termination. **9| Foreian Credit Cards:** Foreian credit cards will be accepted only after a complete

9 Foreign Credit Cards: Foreign credit cards will be accepted only after a complete verification has been done with the issuing bank. The issuing bank must contact the credit card holder and confirm the authorization for the charge to be approved. Verification of foreign credit cards my delay order processing for up to 72 hours. All deposits for terminals will still apply. Geoborders reserves the right to decline any credit card transaction.
10 Non-Payment / Breach: A late charge of the lesser of 1-1/2% per month will be applied to each of Customer's service bills not paid by the due date. This late charge is applicable to the unpaid balance as of the due date. Customer shall pay Geoborders all costs including, without limitation, reasonable attorney fees, the fees of any collection agency, and any other costs incurred by Geoborders in exercising any of its rights under the Agreement. Should Customers service be suspended for non-payment Geoborders will charge a decommissioning fee of \$50.00 per mobile terminal for re-activation of the suspended terminal.

Suspended terminal.
11] Contractual Limitations: During the contract period, customer may change their pricing plan to a higher bundle free of charge. Moving to a lower pricing plan with fewer included minutes will incur a fee of \$50.00 and will renew the twelve month contract period.
12] Limitation of Liability: The satellite services provided by Geoborders may be temporarily interrupted, delayed or otherwise limited and is not available everywhere in the world. Geoborders shall have no liabilities or credit due for interrupted service. Furthermore, Geoborders shall have no liabilities or credit due for interrupted service unless caused by the gross neglingence of Geoborders.

caused by the gross negligence of Geoborders. Geoborders shall not be liable for acts or omissions of other carriers, equipment failures or modifications, acts of God, strikes, government actions, or other causes beyond our reasonable control. GEOBORDERS MAKES NO WARRANTIES WITH RESPECT TO THE SERVICE OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE ARE HEREBY DISCLAIMED AND EXCLUDED. GEOBORDERS SHALL NOT BE LIABLE TO ITS DISCIPLIED FOR ANY FITNESS FOR ANY PARTICULAR PURPOSE ARE HEREBY DISCLAIMED AND EXCLUDED. GEOBORDERS SHALL NOT BE LIABLE TO ITS DISCIPLIED AND EXCLUSIONED AND EXCLUDED.

PARTICULAR PORPOSE ARE HEREBY DISCLAIMED AND EXCLUDED. GEOBORDES SHALL NOT BE LIABLE TO ITS DISTRIBUTOR OR CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.
13] Subscriber Terminals and Equipment: Unless provided otherwise, Geoborders is not responsible for the installation, operation, quality of transmission, or maintenance of Customer equipment. If Customer's equipment is stolen, Customer is responsible for all

Customer equipment. In customer's equipment is stolen, Customer is responsible for an charges as agreed upon in this Agreement.
 14| Licensing: Customers wishing to operate satellite phones while in foreign territories shall be required to obtain any and all licensing or approvals that may be required to operate within that territory. Geoborders does not guarantee any authority to radiate from territories other than those allowing trans-border operations of Inmarsat equipment.
 15| Governing Law: This contract is governed by the English Laws of United Kingdom and aball heavilities to the conclusion of the Sandha Constructions of the Sandha Construction of the Sandha Construction of Constructions of Construct

13) Governing Law: This contract is governed by the English Laws of ontred Kingdom and shall be subject to the exclusive jurisdiction of the English courts.
 16| CUSTOMER AGREES THAT ANY LEGAL PROCEEDING COMMENCED BY ONE PARTY AGAINST THE OTHER, SHALL BE BROUGHT TO THE EXCLUSIVE JURISDICTION OF THE ENGLISH COURTS.
 BOTH PARTIES SUBMIT TO SUCH JURISDICTION AND WAIVE ANY OBJECTION TO VENUE AND/OR CLAIM OF INCONVENIENT FORUM.

### SECTION "L" (Agreements to Term and Conditions)

I hereby agree to the Term and Conditions of this Agreement here attached as stated above. I Confirm that I have filled Sections A, B, C, D, E, F, G, H, I and that those informations are true. And I am also aware that updated Terms and Conditions are available at: https://geoborders.com/en/agreement\_AIRTIME/ (www.geoborders.com website)

Name (PRINTED):	_Title:	
Signature:	Date	//
Your signature indicates that you have read, understand, and accept the Services End User Agreement." System activation fees apply. Additional		



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### HOW TO FILL UP AIRTIME AGREEMENT:

### **HOW TO FILL IT UP:**

- 1. SECTION "A" fill with your personal and/or company details.
- SECTION "B" fill with your BILLING details. SECTION "C" choose your airtime plan. 2.
- 3.
- SECTION "D" Provisioning Details: write your OPENPORT SIM CARD SERIAL (written on the back of the sim card) 4. and IMEI of your Terminal (written on the back of the terminal or in Web Configuration Page) SECTION "E" Fixed installation information. SECTION "F" Add contacts of your Support Person.
- 5.
- 6.
- 7. SECTION "G" Invoice type
- SECTION "H" Authorized Representatives List
   SECTION "I" set your USAGE ALERTS or AUTO SUSPEND
- 10. SECTION "L" sign, write your name in CAPITAL LETTERS and write the date.

### **PLEASE ATTACH:**

- 1. Copy/Scan of your personal ID CARD or PASSPORT (driving licenses are not valid)
- 2. Copy/Scan of Certificate of Good Standing of your company (or equivalent certificate for overseas companies) inside this certificate it will be written the name of the person that can sign contracts for that company; this certificate cannot be older than 3 months.

### **HOW TO DELIVER YOUR AGREEMENT TO US:**

- 1. SCAN all contract pages and documents required and email to: activations@geoborders.com (if you scan documents you do not need to mail them to us)
- EAX all contract pages and documents required and after MAIL ALL PAGES TO US (mail address is at the bottom of 2. the page)

### FAX FROM UK: 0330.684.0307

### FAX FROM OVERSEA: 0044.330.684.0307

### MAIL ADDRESS:

### **GEOBORDERS SATELLITE LTD**

N. 3 More London Place SE1 2RE London United Kingdom